

RMA - FORMULARY

JET COMPUTER PRODUCTS GMBH

**Hanno-Ring 3A
D-30880 Laatzen**

Procedural Data:

Customer number :
Company : Telephone:
Contact/Person : Telefax:
Invoice number :
Date of Invoice :

Item information:

Please use the following keys (in case that other information must be included, please mention this on the backside of the page):

Reasons for Item Return:

- 1 Defective performance 3 advised damage thru transport 5 other reasons (see rear page)
2 Erroneous delivery 4 Repair (at customers cost)

Problem description:

- 01 Doesn't work at all 06 Case Top damaged 11 Broken seal in watertank
02 Retention-Clip broken 07 Damaged sidepanel 12 Button not working
03 Fan doesn't revolve 08 Frontpanel damaged 13 other reasons (see rear page)
04 Fan is damaged 09 Display is defective
05 Voltage on the ____V rail is not correct 10 Defective pump

When does the problem appear?

- 1 dead on arrival 3 after ____ Min./Hours 5 always when _____ (s. rear page)
2 Immediately after turning on 4 sporadic

Item number	Description	Series Nr.	Reason	Problem	When
1					
2					
3					
4					
5					
6					
7					

General Instructions

Please do not send us any CD's, DVD's, Diskettes, User manuals, Cables and other items included in bundles. JET COMPUTER PRODUCTS GMBH does not assume any liability for lost Data. JET COMPUTER PRODUCTS GMBH General Terms and conditions are solely applicable. JET COMPUTER PRODUCTS GMBH will process only those RMA items that are accompanied by a correctly filled out, signed and dated RMA Formulary.

Date/Place

Signature/Company Seal

Please note/be aware of our General Terms of Service!